

Midland MoneyLine

24-Hour Telephone Banking Service



Midland MoneyLine is your 24-hour customer service hotline. **MoneyLine** features include: information by either TOUCH-TONE phone or VOICE, statements on any of your accounts by fax, ACH and ATM transactions, report lost ATM/debit cards, complete account information and more. All of this is available to you 24 hours a day at no cost.

The first time you use the improved **MoneyLine** service you will need to follow the "**EASY AS A-B-C**" instructions on the right side of this brochure, and use the randomly assigned four-digit number as your temporary security code.

Use **MoneyLine** by calling **283-0954** or **(800) 810-9457 ext. 241** for information regarding your checking or savings accounts, CDs or loans. Please feel free to try both the touch-tone and voice recognition features to find which works better for you.

You may change your confidential security code upon logging in to the **MoneyLine** system for the first time. When prompted by **MoneyLine**, use your security code, along with any of your account numbers, to obtain account information.

Follow these simple steps to transfer funds on MoneyLine:

- Access the account you want to transfer from
- Your account balance will be stated and you will be given a list of options. Choose option #7 (transfer funds or loan payment)
- Choose the type of account you wish to transfer TO (i.e. #1 for Checking, #2 for Savings)
- Enter your checking or savings account number
- Enter the amount you wish to transfer (in whole dollars)
- **MoneyLine** verifies your transaction and asks you for final authorization before completing your transfer

MoneyLine transactions are convenient and the service is free. Call us at (316) 283-1700 or stop by one of our convenient locations if you have questions about Midland **MoneyLine**.



Are you interested in Online Banking?
Visit our website at www.midland.bank
or call (316) 283-1700 to sign up today.
Midland's Online Banking is Fast, Free, and Easy to Use!

Your Temporary Security Code

This 4-digit code will be issued to you when you open your account or request MoneyLine access.

After logging in successfully, we recommend you change your security code.

IT'S AS EASY AS "A-B-C"

A. Dial Midland MoneyLine at **(316) 283-0954** or **(800) 810-9457 ext. 241** from any phone. After a brief introduction you will be presented with a list of options.

Your choices are:

1—Account Information

- ⇒ *Checking*
- ⇒ *Savings*
- ⇒ *CD*
- ⇒ *IRA*
- ⇒ *Loans*

2—Funds Transfer

3—Bank Information

0—Customer Service

B. You may "**say**" or "**press**" the appropriate number, as shown above, on your telephone keypad. Remember to wait for the beep before speaking.

C. After you have made your selection you will be asked to enter your account number & security code. By "**voice**", say each number after the beep. Your account balance will be played automatically. ***It is that simple!***

Midland MoneyLine Menu Options (Detailed)

(316) 283-0954

1

Account Information

1 Checking

- 1 Withdrawals
- 2 Deposits
- 3 Funds Transfer
- 4 Find transaction
 - 1 Search by *check number*
 - 2 Search *withdrawal by amount*
 - 3 Search *deposit by amount*
 - * Cancel (Return to Previous Menu)
- 5 More Options
 - 1 Fax
 - 2 Balance
 - 3 Interest
 - 4 Change PIN
 - * Cancel (Return to Previous Menu)
- * Cancel (Return to Previous Menu)

2 Savings

- 1 Withdrawals
- 2 Deposits
- 3 Funds Transfer
- 4 Find Transaction
 - 1 Search *withdrawal by amount*
 - 2 Search *deposit by amount*
 - * Cancel (Return to Previous Menu)
- 5 More Options
 - 1 Fax
 - 2 Balance
 - 3 Interest
 - 4 Change PIN
 - * Cancel (Return to Previous Menu)
- * Cancel (Return to Previous Menu)

3 CD

- 1 Fax
- 2 Balance
- 3 Interest
- 4 Change PIN
- * Cancel (Return to Previous Menu)

4 IRA

- 1 Fax
- 2 Balance
- 3 Interest
- 4 Change PIN
- * Cancel (Return to Previous Menu)

5 Loans

- 1 Fax
- 2 Balance
- 3 Interest
- 4 Change PIN
- * Cancel (Return to Previous Menu)
- * Cancel (Return to Previous Menu)

2

Funds Transfer

3

Bank Information

0

Customer Service¹

¹ Works on ALL Menus.

Tip:

Say **“Help”** at any menu level to get detailed instructions for that menu option

For technical assistance, please call us at (316) 283-1700 during banking hours (M-F 9:00am – 4:00pm)

For even more access to your account information, sign up for Midland's Online Banking at www.midland.bank.

- **Enjoy 24-hour access to your accounts**
- **Transfer Funds**
- **Pay Bills**
- **View Checks and Statements**
- **Re-Order Checks**
- **And more!**